

**OFFICE OF THE COMMISSIONER OF CUSTOMS (NS-GENERAL)**  
Jawaharlal Nehru Custom House, Nhava- Sheva, Taluka: Uran,  
District: Raigad, Maharashtra – 400 707

F.No. S/V-30-Misc-117/2017CCOM-II  
24 .01.2019

Date:

S/V-Gen-46/2018-19/P&E/JNCH

**Minutes of the Departmental Council Meeting of Joint Consultative Machinery JCM for the Quarter ending September held on 13.11.2018 at 11.00 A.M.**

The Departmental Council Meeting of Joint Consultative Machinery (JCM) for the Quarter ending September, as per Board Letter F.No.C.30013/06/2012-Ad IV-A.VoI II dated 16.05.2017, was held on 13.11.2018 at 11.00 A.M in the Conference Hall, JNCH, Nhava-Sheva, Mumbai Zone-II, under the Chairmanship of Shri Vivek Johri, Chief Commissioner of Customs, Mumbai Zone-II.

The following Officers were present on the official side:-

Sr.No.	Name of Officer	Designation
1	Sh. Manas Rajan Mohanty	Commissioner of Customs, NS-I, II
2	Sh. Utkaarsh R Tiwaari	Commissioner of Customs, NS-G
3	Sh Rajesh Kumar Mishra	Commissioner of Customs, NS-V
4	Sh R K Singh	Additional Commissioner of Customs, NS-III
5	Sh. Vishal D. Jaronde	Joint Commissioner of Customs, NS-G
6	Sh. Rajiv Shankar	Joint Commissioner of Customs, NS-G
7	Sh J P Singh	Deputy Commissioner of Customs, CHS & MTO
8	Sh. Mallinath K Jeure	Deputy Commissioner of Customs, CIU
9	Sh. Jitender Singh	Assistant Commissioner of Customs, SIIB
10	Sh Safruddin Ahmed	Assistant Commissioner of Customs, P&E
11	Sh S. K. Pandey	Assistant Commissioner of Customs, Vigilance
12	Ms S.S. Mahadik	CAO/APB
13	Sh Nagesh Menon	PAO, JNCH
14	Sh D.B. Devidasani	Appraiser , ASO
15	Sh S. K. Lamba	Superintendent, CHS
16	Sh. Alok Garg	Superintendent, PSO

The following members from various staff associations were present:-

Sr.No.	Name of officer & designation (Sh/Ms)	Association
1.	G.N. Srinivas, Supdt.	Supdt. Association
2.	Lakshmi Shekhar	Supdt Association
3.	S.C. Banawalikr	Supdt Association
4	Yashanand Patil	Supdt Association
5	Shailesh Yadav	Preventive Association
6	Avinash Kumar	Preventive Association
7	S.K. Tiwari	Preventive Association
8	Abhishek Kumar	Ministerial officers Association
9	Manoj Kumar	Ministerial officers Association
10	Lokesh	Ministerial officers Association
11	Niranjan Kumar	Ministerial officers Association
12	Danish	Ministerial officers Association
13	R M Salve	Group C officers Association
14	V L Kawle	Group C officers Association
15	S S Padnekar	Group C officers Association
16	S L Bandekar	Group C officers Association
17	Dharmendra Mhatre	Group C officers Association
18	Manohar Gharat	Group C officers Association

The meeting was also attended by the following staff members of JNCH:-

Sr.No.	Name of officer (Sh/Ms)	Designation & office
1	Manoj Das	Supdt/CCSP
2	Devendra S Bhargava	EO/P&E
3	Manoj Kumar	EO/ASO
4	Navdeep Mittal	PO/PSO

At the onset of the proceedings, chair welcomed all the members and meeting started with the introduction of all present. Thereafter, the action taken on points raised by the staff

association in the earlier JCM was decided to be taken up before the new points to be taken up for discussions.

The following points were discussed in the meeting:-

**POINTS RAISED BY ASSOCIATION OF SUPERINTENDENT OF CUSTOMS, MUMBAI**

**1. Issues related to preventive Paybill/CAO-**

Association raised the point that Association wanted to know from CAO, whether all the Superintendents working in JNCH have been paid their pay arrears & DA arrears. If so, the list of Superintendents paid and the Superintendents who are yet to be paid may be made available. Also whether Uniform allowance has been paid to all the Superintendents. If so the list of Superintendents paid and the Superintendents who are yet to be paid may be made available.

It was informed to them that all the Superintendent Working under JNCH has been paid DA Arrears and in respect of Pay Arrears (MACP/NFU/Exoneration/Court Order/ Any Order) it was informed that 49 Superintendents' arrears bill have been processed by Account Pay Bill, JNCH and approx 5 is under process. A list of officers paid Salary Arrears and Remaining Officers was sought by Association to which Chair Agreed.

Further, the association asked the CAO, about the disbursal of Uniform Allowance, to which it was informed that all the Superintendents have been paid uniform allowance of 2017-18.

**(Point Closed)**

**(Action: JC/PAO, JNCH)**

- 2.** Association raised the issue that the Preventive Paybill does not have any Reward cell wherein all reward cheques from investigating agencies come and have to be entered in the service register and the reward cheques should be disbursed to the concerned Officers. Individual Officers are being made to run pillar to post to claim what is their right.

In this regard, it was decided to form a Reward cell along with a clear cut guidelines on disbursal of Reward (SOP shall be made within 2 weeks).

The Matter was examined & it was seen that there is no pendency at CAO level. Further, there were some files which were sanctioned at SIIB/CIU section. Once these files are approved, the disbursal of reward will be appropriately given.

For the implementation, it may be mentioned that a designated officer for processing reward files in investigation agencies is already there, forming a separate Reward Cell is not required.

**(Point Closed)**

**(Action: All Commissioner, JNCH)**

3. Association also enquired from CAO, that what is the pendency of children education fee reimbursement applications filed by the Officers?

Regarding Children Education fee it was informed to association that 20 files were pending and the same has been already processed.

**(Point Closed)**

**(Action: JC/PAO, JNCH)**

4. Association Requested to immediately transfer service book & GPF account of Superintendents under transfer to other Zones. They requested to accord the priority to issue.

Association raised the issue to immediately transfer of service book and GPF account of Superintendents under transfer to other Zone, the matter was discussed and it was informed that Service Books are transferred to other zone on priority on receipt of Relieving order copy in Account Pay Bill Section.

In respect of GPF account transfer, PAO informed that on joining to other Commissionerate i.e. Zone-1/3 officer should inform to new office PAO and the New PAO will write a letter to PAO JNCH for transferring the GPF balance. Further, a new module in PFMS for Centralized GPF Account no is under process, which will be operational by next financial year.

**(Point Closed)**

**(Action: JC/PAO, JNCH)**

#### **5. Disbursal of reward to officers**

Association informed that as on date, Reward Committees have sanctioned rewards to Officers in SIIB, CIU & PCA. However, the Officers are yet to receive the reward cheques since disbursal has not taken place till date.

The association of Superintendent of Customs has raised the issue of slow disbursal of reward, to which a proposal to create a Reward Cell is made and it was unanimously accepted to prepare Standard office procedure for Reward Cell.

The comments are already mentioned in Point No. 2.

**(Point Closed)**

**(Action: All Commissioner, JNCH)**

#### **6. Provision of hired vehicles to Officers in investigating units-**

Association submitted that search and seizure is an integral part of any investigating unit. However, though the DC of respective investigating units executes the search operations, they do not make any provision for vehicles for the Officers participating in the search operations.

It was discussed that this office is facing acute shortage of operational vehicles. It is difficult to handle day to day activities with these inadequate no of operational vehicles. It was informed that this department is in the process to send a proposal to DGHRD/IFU for administrative approval and prior sanction of hiring of 23 additional operational vehicles. DC/MTO agreed upon to provide vehicles to intelligence unit as and when required.

**(Point Closed)**

**(Action: JC, PG, JNCH)**

#### **7. WELFARE FUND-**

The association submitted that currently welfare fund is not taking into account the medical expenses incurred on dependant parents. They requested to consider reimbursement of medical bills of dependant parents under welfare fund.

In this issue JC/P&E informed that as per consolidated guidelines for financial assistance for medical expenses “Financial assistance is admissible only to the officer/staff, his/her unemployed spouse and dependent children. This scheme is not admissible to other dependents, including dependent parents.”

It was decided to write a letter to DGHRD with the permission of the Chief Commissioner of Customs, JNCH “for consideration of medical bills of dependent parents under welfare fund”.

**(Point Closed)**

**(Action: JC/P&E, JNCH)**

#### **8. Vigilance related issues:-**

The Association informed that vigilance clearance is sought from all the three zones even though vigilance has been decentralised and shifted to the three zones individually. So every officer has to take clearance from all the three zones which leads to a lot of delay. Request for every zone preparing a vigilance list of Officers and circulated to all the three zones by respective Zonal Commissionerate. The list shall be updated as and when any additional name is added or deleted. This would greatly reduce the workload on vigilance section since they would simply verify from the list available as on that date and submit their report.

Hon’ble Chief Commissioner of Customs has agreed that a consolidated vigilance list of all officers be prepared by JNCH and circulated to all other Zones. Further, the Associations have also been requested that they take up this issue with all other zones.

In this regard, a proposal will be forwarded to Zone I & III for their comments/suggestions.

**(Action taken)**

**(Action: JC/Vigilance, JNCH)**

9. Association submitted that Certificate of Appreciation is an award given to any Officer recognising his/her contribution during the period being considered. Unfortunately, even for this certificate vigilance clearance is being sought. The Association feels strongly that this defeats the purpose of the HR concept of recognising and rewarding an employee's contribution to the organisation. This would also send a negative message that if an Officer is under cloud then he/she would never be recognised for the good work done and hence the officers would not be motivated at all to perform.

It was informed that Vigilance clearance is required to ensure that the Certificate of Appreciation remains free from all controversies. However, Hon'ble Chief Commissioner agreed that the same can be given in case, investigation is still going on and there is no substantial evidence against the officer.

**(Point Closed)**  
**(Action: JC/Vigilance, JNCH)**

10. Association submitted that it is observed that any investigation being conducted by CIU against officers is being accorded the least priority and officers are suffering due to this delay. Officers applying for any deputation or loan basis or for any sensitive postings are being denied due to delay in investigations. Association requested to issue directions to CIU to expedite the enquiry against officers in time bound manner.

In this regard, it was informed by DC/CIU that in some cases other investigating agencies are also investigating the issue. Therefore, CIU cannot complete the investigation at their end only.

In this regard, it was directed that CIU should not wait for the investigating report of other agencies. They can complete their investigation at their end only.

**(Point Closed)**  
**(Action: JC/Vigilance, JNCH)**

11. Association suggested that the appointment of Presenting Officers in vigilance proceedings also may be done on rotation basis and not be given regularly to the same set of Officers. If one Officer has been given and has submitted his/her brief, then any other case may be given to some other Officer who has not been appointed as Presenting Officer as on that date.

In this regard it was informed the role of presenting officer is specialized one.

However, suggestion for rotation basis to the officer as presenting officer was agreed to in the JCM.

**(Point Closed)**  
**(Action: JC/CIU, JNCH)**

## 12. Pressurising of Officers by external agencies

Association informed that officers have complained that officers from DRI units other than MZU are pressurising Officers to draw Panchanama without submitting and informing by a letter to the jurisdictional Commissioner. DRI, MZU has always submitted letters to JNCH and also have drawn Panchanama themselves and if our officer is asked to draw, then the names of the DRI Officers are also included and their signatures are also appended on the Panchanama.

They requested to raise this issue with DG/DRI, New Delhi and also give instructions to DC/AC Docks as well as Investigation units not to put pressure on the Officers based on verbal instructions given by the outside DRI Unit officers.

In this regard, it was informed that Letter has been written to the Joint/Additional Commissioner of Customs of import and export docks to look into the issue.

**(Point Closed)**  
**(Action:JC,ADC/Docks, JNCH)**

### Points raised by The Mumbai Customs Appraising officer Association.

#### 1. In House training session to Examiners:-

The association has suggested that regular in-house training sessions may be provided incorporating practical session of examination which will enhance the working skills of officers.

In this regard, it was informed CCO is conducting in house training for officers according to SO no. 18/2018 dated 06.06.2018 and in future training will be conducted on regular basis.

The Chief Commissioner of Customs Zone-II directed that officers should give their past training details as per SO 18/2018, so their future training programs can be decided.

**(Point Closed)**  
**(Action: CCO, JNCH)**

#### 2. Utilisation of Welfare fund:-

The association has informed that sudden demise of two young Examiner of this Custom House has not only shocked Appraising Cadre but entire fraternity of Mumbai Customs. It was requested to make special arrangement for disbursement of significant amount out of welfare fund to the NOK of the deceased employee.

The present status of demised officer was informed to all as under:-

1. **Late Shri Ashwat Kumar, Examiner:** - under process (Medical Bill sent to Ministry through the Board for sanction on 16.08.2018 & reminder sent to the Board for expedite the issue on 02.11.2018 ).

- 2. Late Shri Vijay Punia, Examiner :-** No filled in documents have been received from the nominee. No document related to death is submitted either. Shri Kushal Vir Singh, father of late Shri Vijay Punia has been requested to provide the requisite forms vide letter dated 26.10.2018(3 contact No's are also provided in the letter for any query).

It was also informed that there is provision of ex-gratia financial assistance amounting to Rs. 2 Lakhs to the survivors of the deceased official/staff. Such cases include natural death, death of officials/staff in accidents or incidents of violence by terrorists, anti-social elements, etc. otherwise than on duty. It was informed that P&E is in touch with the family members of deceased examiners for initiating the proposal.

It was decided that the matter of ex gratia payment should be taken after the demise of the officer and paid to the nominee as per service book record. The family of the deceased officers should be contacted, guided and requested to complete all the formalities. In this regard, it was also decided that the all officers should update the all details in their service book. All service associations were requested to assist in this matter.

Further, it was decided to circulate formats for claiming ex-gratia financial assistance.

**(Action taken)**

**(Action: JC/APB, P&E, JNCH)**

- 3. Shortage of Drinking Water :-**

Association has submitted that there is shortage of drinking water in the JNCH forcing the officers to purchase water bottle. Arrangement for water filter may be done at the earliest.

In this regard, it was informed that Water filters and coolers have been installed at every floor of JNCH. However the said water coolers were procured through GEMS portal, therefore the supplier is least bothered about the maintenance of these water coolers and filters. A complaint in this regard has already been lodged with GEMS. In light of these issues, we are in the process of giving maintenance contract to local private vendor. Also a mechanic was called to repair water coolers and now most of them are in working conditions. However, it has been observed that some antisocial elements have cut the water supply pipes to the filters and electric wires. The matter was discussed with Commissioner (GEN) and it has been decided to put grill locks covering water coolers to address the situation.

It was also discussed that CCTV will be installed at the location of water cooler and the water coolers will be protected by iron grill, to avoid anti-social elements to cause damage to water coolers. Also, a local vendor will be given the annual maintenance contract for better upkeep of water coolers.

**(Action taken)**

**(Action: JC/PG, JNCH)**

#### **4. Proper seating infrastructure:-**

The Association has submitted that seating infrastructure in JNCH is very poor and there is acute shortage of seating space in almost every section. The sections lack in basic amenities like chair, table, computers, air condition etc. In many sections, number of officers is more than number of chairs available and officers are forced to do their job on turn basis.

They suggested that necessary arrangement may be made such that all the Appraisers, Examiners, Tax Assistant of one Appraising group can sit in one room / hall so that there can be better liaisoning among officers of Appraising groups.

In this regard it was informed that the present JNCH building has an area of 13578 Sq Mt and space required for staff as per working strength is 30497 Sq Mt and thus caters to less than 45 % of space required for working strength and less than 23 % for sanctioned strength. A new Annex building has been proposed and Expenditure sanction for the same has also been received. Preliminary work has also been started by CPWD.

**(Point Closed)**

**(Action: Commissioner/Gen, JNCH)**

#### **5. Proper deployment of Appraising cadre in Core Appraising Areas: -**

Association has submitted that in the recent past, appraising cadre are being posted in non-core appraising areas and the core appraising work has been reallocated to the officers of preventive cadre. The allocation of appraising work to officers of preventive cadre was a temporary arrangement in view of shortage of officers in appraising cadre. However, in past few years, with joining / promotion of ample of Appraisers / Examiners, there is improvement in staff strength of appraising cadre. In view of this, appraising cadre may be deployed in core appraising area and posting of preventive staff in core appraising area may be discontinued in the light of CBIC letter issued vide F. No. A-12018/3/2003-Ad.IIA dated 25.06.2008.

In this issue Chief Commissioner has clarified that the assessment and examination is not only the core area, areas such as adjudication, review etc. also require competency and hence Examiners/Appraisers are posted there. Further, as per administrative requirements officers should work as per work assigned by the authority.

**(Point Closed)**

**Action: All Commissioner, JNCH**

#### **6. Issuance of Transfer Orders:-**

The association has requested to issue annual / bi-annual transfer orders of Appraising cadre and Preventive cadre simultaneously i.e. on same day to avoid giving undue advantage to any of the cadres.

In this regard it was informed that order of superintendent is expected on 2-3 December 2018 and orders of appraisers are expected on 5-6 December 2018. This office will try to issue orders simultaneously.

**(Point Closed)**  
**(Action: JC/P&E, JNCH)**

#### **7. Deployment of Examiners:-**

The association suggested that the examiners posted under this zone may be deployed for examination work at UB centre, parking plaza, Arshiya SEZ since examination is the core work of appraising cadre.

In this regard it was informed that it is a policy decision. The committee on re-structuring is examining the matter and is under process.

**(Point Closed)**  
**(Action: JC/P&E, JNCH)**

#### **8. Monthly rotation in Docks:-**

The association has submitted that In the AGT-2018, it is seen that officers have been posted at one CFS in Docks for 03 months and rotation have been done after completion of 03 months at one CFS which is against the practice being followed in JNCH. Association proposed to rotate officers in Docks on monthly basis and monthly rotation for next six months may be issued at the time of issuance of bi-annual posting of officers.

On this issue, Chief Commissioner clarified that it has been done for bringing more stability in rotation in respect of officer posted at Docks.

**(Point Closed)**  
**Action: All Commissioner, JNCH**

#### **9. Vigilance related issues:**

Discussed along with similar issue raised by the Superintendent Association on page 5.

**(Action taken)**  
**(Action: JC/Vigilance, JNCH)**

#### **POINTS RAISED BY Mumbai Customs Preventive Service Association.**

##### **1. Preventive Pay Bill section matters:**

The Association requested for timely issuance of Uniform Allowance, pending for 2014-15, 2015-16, Pendency of Medical and LTC Bills, issuance of Xerox copy of Service Books, Provision of Permanent Advance for reimbursement of Petty Expenses incurred by members of this Association.

Mumbai Customs Preventive Service Association raised the issue for timely issuance of Uniform Allowance, to which it was informed that Uniform Allowance for 2017-18 has been paid to all and in respect of pending for previous years, it was suggested to provide name of officers/ a list of officers along with year they have not received uniform allowance and it will be processed by Pay Bill Section.

Further Association raised the issue that a few officers have been transferred to zone-1 and have not been paid Uniform Allowance. Zone-1 Pay Bill is asking for Non-drawal Certificate from Pay Bill Zone-2. In this regard, it was agreed to discuss the matter with ADC/Zone-1 (NOC already issued).

Association raised the issue about pendency in Medical and LTC Bills, to which it was informed that 33 medical Bill are pending, for want of funds, it was also decided to figure out any software which can help in tracking the status of claim. Revised budget proposal has been sent to DGHRD, on receipt of funds the pending files will be processed on priority basis. Further, it was informed that 20 files of HTC/LTC claims are pending which will be processed in November month itself.

The Preventive Association has submitted a list of officers whose uniform allowances are pending. The allowance of 2017-18 has already been paid. And apart from this, Accounts pay Bill has informed that most of them appear to have claimed the said allowances wrongly. Since most of the officers are either not posted or transferred to other zone ( I & III), the service book cannot be verified hence their list has been forwarded to concerned zone for verifying the payment of uniform allowances.

**(Action taken)**

**(Action: JC/APB, JNCH)**

## **2. Welfare Fund:**

The Association requested for list of Beneficiary of last five years may please be provided during JCM, they also suggested that it should be extended to the family members who expired during service.

In this regard it was informed that there is a list of 17 officers. List shall be provided to association and the same has been done.

**(Point Closed)**

**(Action: JC/P&E, JNCH)**

## **3. Utilization of 1% incremental Revenue:-**

Association suggested utilization of 1% incremental Revenue for Preventive Cadre, like buses from Customs Residence situated at Valley Shilp, Kharghar via Kamothe, Ulwe, Belapur to JNCH and Airport/ Air Cargo Complex.

Feasibility of purchase the buses under 1% Incremental Revenue Scheme was asked to work upon and to be submitted within one week to CCO.

The matter was discussed with the Commissioner Logistics. It was suggested that feasibility of purchase of bus would not be advisable since managing/ operating the bus entails a lot of issues/ management.

**(Point Closed)**

**(Action: JC/P&E, JNCH)**

#### **4. History of Posting:**

Association informed that HoP of officers is not updated in any zone, it should be updated zone wise as well as cumulative HOP of all Zones at Zone-I website, as per para 14 of Standing Order No. 03/2015 dated 23.03.2015 of Zone-I.

In this regard, it was informed that HOP of AO, SUPERINTENDENT, EO, PO, and TA has been uploaded on website of JNCH. If any discrepancy is noted by any officer he/she may submit the grievance by email only at [pne.jnch@gov.in](mailto:pne.jnch@gov.in)

**(Point Closed)**

**(Action: JC/P&E, JNCH)**

#### **5. Posting of POs in Import Examination**

Association requested for posting of POs in Import Examination as per Board Circular 40/2012.

In this regard, it was informed that the matter is under examination and the committee of Re-organization of sections in JNCH is working on the same.

**(Point Closed)**

**(Action: JC/P&E, JNCH)**

6. Association requested that Standing Order No. 15/2015 dated 21/04/2015 of Zone-II should be properly implemented with proper rotation between Sensitive and Non sensitive postings.

In this regard it was informed that Standing order 15/2015 dated 21.04.2015 has already been followed by this office. Largely, all the transfer/posting has been done by Placement Committee taking care of the provisions specified in the said standing order.

**(Point Closed)**

**(Action: JC/P&E, JNCH)**

7. Association requested that principle of longest absenteeism should be followed in Posting of Intelligence Pool and Airpool.

In this regard, it was decided by the Chief Commissioner of Customs that matter should be referred to NCH.

**(Action taken)**

**(Action: JC/P&E, JNCH)**

#### **8. Training Matters:**

The Association raised the issues of training as given below:

- (a) Induction training should have practical based also for three months instead of one month theory based training, Arms & Swimming Training for R&I and Boarding/ Division staff,
- (b) One/Two day training of POs posted in Gates/ Export Examination/ Parking Plaza/ Boarding after issuance of Annual Transfer/ Internal Transfer order and before issuance of Monthly Posting Orders,
- (c) NACEN Training: Further training at NACEN should have posting/ section specific like, Export Examination, Import Examination, Legal, Adjudication, TRC, Prosecution, Vigilance etc.

In this regard it was informed Induction training for Preventive officers is being conducted by Mumbai Zone-I, through NACIN, Bhandup, Matter is being taken up with Mumbai Zone-I to include the requisite fields in the induction training. CCO, JNCH is conducting the in house training as per SO 18/2018 dated 06.06.2018. A letter has been issued to in house training cell, JNCH with a request to conduct the trainings on the aforesaid aspects. A letter has been issued to in-house training cell, JNCH with a request to take up the matter with NACIN, Bhandup.

The Chief Commissioner of Customs directed that all the officers should give their past training details as per SO 18/2018, so their future training programs may be decided accordingly.

**(Point Closed)**  
**(Action: JC/P&E and CCO, JNCH)**

**9. Vigilance and Suspension Matter:**

The Association said that there is Inordinate delay in closing vigilance files, Non timely submission of Inquiry Report by Inquiry Officers and delay in revoking suspension despite Supreme Court order in 1912/2015 dated 16.02.2015 and DOPT OM F. No. 11012/04/2016-Estt. (A) dated 23/08/2016, definition of Cloud list and reason for denial of sensitive posting to members; wherein charge sheets have not been issued.

It was informed during the meeting that from 2017 till date 15 cases have been disposed and only 07 cases are pending.

Posting is the prerogative of the department and the same can't be confined to the cases where charge-sheet has been issued. The gravity of the case, reports of investigating agency, the message of administration etc., are also taken into account for purpose of sensitive postings. The same was agreed to in the JCM.

**(Point Closed)**  
**(Action: JC/Vigilance, JNCH)**

**10.** Association informed that CFS Infrastructure Order issued vide file no. S/5-Gen-78/2014CFS M. Cell dated 09/02/2015, providing of Drinking Water, Bed for night rest & Pick up and Drop facility to nearest Railway Station is not followed.

In this regard it was informed whenever there have been complaints from the officers posted at various CFS, this office has taken up the issue immediately. CCSP has also taken up the issue of lack of proper amenities with DRT CFS wherein the Gate PO has complained for lack of proper furniture, consequently this office has directed the DRT CFS vide email dated 29.10.2018 to provide compliance report with respect to residential facilities and amenities.

**(Point Closed)**  
**(Action: JC/CCSP Cell, JNCH)**

**11. Drinking water problem at JNCH.**

Discussed along with similar issue raised by Appraising Association.

**(Action taken)**

#### **ISSUES RAISED BY Mumbai Customs Ministerial Officers Association.**

**1. Cleanliness of Toilets on regular basis**

Association submitted that Maximum toilets at JNCH are remains in filthy condition always and it seems that no vendor is interested to either clean these toilets or place soaps there. There is also not availability of Buckets and what are available that are in broken condition. Maximum doors of the toilets do not closes properly since a long. Hence, this association demands to rectify the all immediately as this is concern of the “Swachh Bharat Abhiyan” and Hygiene of the officials using these.

In this regard it was informed that building is more than 15 years old and is in dire need of renovation. Therefore, preliminary estimate of Rs. 1,17,00000/- for renovation of toilets has already been forwarded to DGHRD for Administrative Approval and Financial sanction, with regards to renovation of toilets of JNCH. Also, regularised contract have been put in place for Housekeeping staff and an extra post for officer has been created as warden, to look over and supervise the working of House Keeping Staff and to take up deep cleaning of toilets on atleast 03 floors on Saturday. Deployment of Housekeeping staff has been done floor wise with 04 housekeeping staff on each floor.

It was also decided that along with Warden (PO), 5 volunteers (including Shri Manoj Kumar TA and Shri Abhishek Kumar, TA) will conduct a survey and the survey report will be submitted to CHS section for improvement of cleanliness at JNCH. And further, the same committee will keep regular checks of the toilets at JNCH.

**(Point Closed)**  
**(Action: JC/CHS, JNCH)**

## 2. Accommodation for Association

Association informed that it was decided to provide accommodation for activities of Local associations in the JCM Meeting of 2017 but till date nothing has been done in this regard. Hence, It is once again requested to provide an accommodation to this Association at the earliest for smooth functioning of the Association Activities at JNCH.

In this regard it was informed the present JNCH building caters to less than 45 % of space required for working strength and less than 23 % for sanctioned strength. A new Annex building has been proposed and Expenditure sanction for the same has also been received.

**(Point Closed)**  
**(Action: JC/CHS, JNCH)**

## 3. Visit of DG HRD's Team for Cadre Restructure, 2018

Association submitted that the team of DG HRD's visited at NCH, Mumbai in the month of September, 2018 to discuss the issues related to the Cadre Re-structure, 2018 wherein they should have to meet with the office bearers of all Associations seeking comments of stakeholders but the said meeting held at separate place out of NCH, Mumbai without calling up of the office bearers of this Associations which is totally unacceptable.

One another points is required to come into the notice of the P&E, JNCH replied dated 18.09.2018 on Cadre Re-structure, 2018 to the DGHRD wherein neither points/comments/suggestions of Ministerial Cadre were sought nor inserted in that reply.

Later on, they submitted our detailed points to the P&E, JNCH on 19.09.2018 for discussion/submission in the meeting with the team of DG HRD on 25.09.2018 but not given cognisance.

Hence, this association demands to forward the Comments/Suggestions of stakeholders of Ministerial Cadre of Mumbai Customs to the DG HRD immediately.

In this regard it was informed that the action has been taken and letter has been forwarded to the DGHRD.

**(Point Closed)**  
**(Action: JC/P&E, JNCH)**

## 4. Non-release of payment from welfare fund by DG HRD against the Bus Services at JNCH

Association informed that Three Buses are being operated at JNCH on following routes :

- (a) JNCH-Kalyan Route.
- (b) JNCH-Borivali Route.
- (c) JNCH-Dadar Route.

It came to know that there are long pending payment, about 30 Lakhs, are due to the Vendor who providing these Bus Services. MTO/P&E, JNCH issued a letter on behalf of a guidelines of DG HRD to pay the half of the amount tendered wherein it is not clear to how much the amount will be paid by the officials boarding these buses. This association demands the

clear guidelines in writing on the following points for smooth functioning of these services under welfare fund on subsidiary:-

- i.) Fare slab for Group 'B' Gazetted, Group 'B'Non-Gazetted & Group 'C'.
- ii.) How much fare will be for the commuters boarding only for 05, 10, 15 days.
- iii.) Bus owner/vendor always threatened to stop the Bus for his long pending payments from the department i.e. DG HRD.
- iv.) If all the commuters are paying their own share of fare in time then why DG HRD is not releasing their share amount of fare. Due to non-payment of remaining amount from DG HRD, these bus services on all 03 routes are about to close resulting a lot of problem will be faced by the officials, living far away from their place of duty i.e. JNCH.

In this regard it was decided that commuters should collect the 50 % of the total monthly bill raised by service provider. All Commuters should pay the amount equally as per distance travelled. It was also decided that fare should be fixed based on distance only and will not depend on officer's rank.

For point no. (ii) It was decided the Commuters should pay for complete month.

Further it was informed that it is learnt from the board that the approval for sanctioning the fund has been granted by the Board. Whenever this office will get the fund the same will be reimbursed on urgent basis.

The bus fare for the 3 routes has been fixed on the basis of distance/ no. of officers availing the facility.

It was discussed in the meetings and suggested by the Chair that the differential rate based on salary is not appropriate & rate will be fixed on distance basis. The matter is to be discussed with the liaison officers and the rate has been finalised.

Further, it was also suggested that the rates for 5/10/15 days will not be appropriate. An amount of Rs. 20 lakhs has already been sanctioned for the period upto the March, 2018. The process of sanctioning balance dues for further period has already taken up.

**(Action taken)**

**(Action: JC/P&E, JNCH)**

## **ISSUES RAISED BY Group C officers union**

### **1. Transfer of GPF of Our Member on transfer from JNPT to CHS.**

The Mumbai Customs Group 'C' officers Union raised the issue of GPF account transfer, to which PAO informed that on joining to other commissionerate i.e. Zone-1/3 officer should inform to new office PAO and the New PAO will write a letter to PAO JNCH for transferring the GPF balance. Further, a new module in PFMS for Centralized GPF Account no. is under process, which will be operational by next financial year.

**(Point Closed)**

**(Action: JC/APB, JNCH)**

**2. Transfer of Hawaldars and Head Hawaldars from JNCH to all Zone**

In this regard, it was decided that the issue will be discussed with the Chief Commissioner Zone –I and Cadre Controlling Authority.

**(Action: JC/P&E, JNCH)**

**3. Issue of new buckels and ID cards to the Hawaldar and Head Hawaldar posted at JNCH.**

In this regard it was decided that the issue will be discussed with the Chief Commissioner Zone –I and Cadre Controlling Authority.

**(Action: JC/P&E, JNCH)**

Sd/-

**(RAJIV SHANKAR)**

Joint Commissioner of Customs  
P&E Section, JNCH, Nhava-Sheva

Copy to:-

1. Pr. Commissioner of Customs, Mumbai Zone I, NCH, Mumbai
2. Commissioner of Customs (NS-Gen.), Mumbai Zone I, NCH, Mumbai
3. Commissioner of Customs (NS-Gen.), Mumbai Zone II, NhavaSheva
4. Addl. Commissioner of Customs, P & E, NCH, Zone I, Mumbai
5. Addl. Commissioner of Customs, P & E, JNCH, Zone II, NhavaSheva
6. Jt. Commissioner of Customs, Prey. (G), JNCH, NhavaSheva
7. The Chief Account Officer (CAO)/AC Paybill, Zone II, NhavaSheva
8. The Association of Superintendent of Customs, Mumbai
9. The Mumbai Customs Appraising Officers Association
10. The Mumbai Customs Preventive Service Association
11. The Mumbai Customs Ministerial Officers Association
12. The Mumbai Customs Group 'C' Officers Union
13. Notice Board
14. EDI/Website