Complaints have been received from various Importers and CHAs saying that in case of containers which are chosen for scanning but are not scanned, the concerned Container Freight Station (CFS) do not inform the Container Scanning Division (CSD) immediately about the fact of non-scanning, but direct the Importer/CHAs to get the NOC at the time of issue of out of charge for the consignment which in turn leads to delay. To tide over the difficulties expressed by the importers/CHAs in this regard, the following procedure is to be followed:

1. Information about the containers that are picked up for scanning are sent to the Shipping lines and the CFSs by E-mail. It is the duty of the Shipping lines and the CFSs to present the containers, so chosen, for scanning during the movement of the same from the terminals to the CFSs. The containers, so chosen, may not be scanned due to the non-functioning of the scanners or due to any other reasons. In those cases where the containers are not scanned due to the non-functioning of the scanners, the Customs Officer
working in the concerned scanner would give a stamp of CONTAINER NOT SCANNED on the forwarding note for the said container.

2. It is the responsibility of the concerned CFS to inform the CSD about the details of all the containers not scanned by 2 p.m. of the next working day, giving all details therein. For those containers which are not scanned due to malfunctioning of the scanners, unless a specific direction is received from the CSD, the CFS can permit delivery of the containers. In those cases where the containers are not scanned due to any other reason, the CSD shall give the necessary directions regarding requirement for scanning / examination / permission for release on the same day as they receive the intimation from the concerned CFS. If no direction is received within 24 hrs after submission of the intimation, the containers can be given delivery by the concerned CFS.

This issues with the approval of Commissioner of Customs (Import).

(DR. K. N. RAGHAVAN)

ADDL. COMMISSIONER OF CUSTOMS