FACILITY NOTICE NO. 18/2007

Sub: - ICES HELP DESK to sort out the problems related to
processing of documents under EDI System-Reg

Attention of all importers/exporters, Custom House Agents (CHA) and members
of the Trade is drawn to P.No.53/2002 and 54/2002 dated 9.8.2002 wherein creation of
ICES Help Desk was notified.

The Help desk is functioning from Room No 202 ,B Wing on 2ND Floor of the
Custom House and is manned by one exclusive Tax Assistant. The help desk may be
contacted in respect of any problems related to EDI system. The Telephone Number of
the Help Desk is :

Telephone Number: 27243243 (Direct)

27242403/ 27242405/ 27242407 Extn 2145

The problems /queries related to EDI system can also be sent by email to
edihelpdeskjnc@yahoo.com.
The Trade is hereby advised to make the best use of the aforesaid Help Desk facility.

(sd.)

25.04.2007

(K.K.SHARMA)

COMMISSIONER OF CUSTOMS

JAWAHAR CUSTOM HOUSE