OFFICE OF THE COMMISSIONER OF CUSTOMS (IMPORT)

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PUBLIC NOTICE No. 126 /2010

F. NO. S/V-30/Misc-122 /2004CSD/JNCH Date: 13.12.2010.

Subject: Installation of Electronic Token Display Machine at Scanning and the procedure to be followed therein

reg.

As a trade facilitation initiative, Container Scanning Division has installed the Electronic Token Display Machines at Fixed and Mobile Scanners. This measure has been taken to address the grievances of the trade and transporters regarding queue jumping by drivers (of container selected for scanning) at scanning sites.

Henceforth, the transporters / operators for CFSs will take the containers selected for scanning to the respective scanning stations and will keep their containers in a queue. The driver will then approach the Custom Staff at Check-in Cabin to present the EIR of the container for registering their container in the Token Display Machine. The Custom Staff will then issue a serial token no. to the said container/ EIR. The printed token will reflect serial queue number, the time and date and the container no. as well as the vehicle no. The token no. will also be

stamped on the reverse of the EIR copy by the Custom Officer on duty. The tokens will be issued on first come first basis and will be displayed at the display screen as soon as the queue serial no of the container comes for scanning. Driver will then drive the vehicle for scanning as soon as their token no. flashes on the screen. Only one token will be issued at a time to the driver / transporters representative. Once the token no. flashes and if the driver is unable to report with same vehicle / container at the scanning point, in such cases the turn will be treated as cancelled and a fresh token has to be obtained.

Transporters / operators are requested to follow queue norms as per printed tokens issued by Customs Staff. The above guidelines are issued for strict compliance by all concerned.

Sd/-

(MALA SRIVASTAVA)

Commissioner of Customs (Import)

JNCH