This is to bring to the notice of all concerned that IT infrastructure on which CBEC's business application run is provisioned from Primary Data Centre (DC) at New Delhi. An alternate data centre (Disaster Recovery Site or DR site) has also been set up at Chennai to keep the business applications running even if the DC is not available because of any reason.

2. It is to bring to the notice of all concerned that a Recovery Simulation Drill is planned to test the scenario when the DC is unavailable and we may need to actually run the CBEC's business application from DR site so that the clearance of consignments can continue even during such an event. Your active co-operation is solicited to make this exercise successful.

Objectives of Recovery Simulation Drill

i. To test whether operations can be resumed from DR site, in case any disaster occurs at DC.
ii. To test whether application data is made available at the DR site in the same state as it was available in the DC at the time of disaster.
iii. To test whether transactions can be recovered at the DR site.
iv. To test whether all functionality of ICES 1.5 application is available from the DR site.

3. CBEC's recovery Simulation Drill is planned from Saturday i.e., 26.11.2011 1900 Hrs to Monday i.e., 28.11.2011 0800 Hrs. Due to this ICES 1.5 production will not be available from 1900 Hrs onwards on 26.11.2011 (Saturday) except for the location identified for testing during the drill. In view of this the following advisory is issued to all ICES 1.5 locations:

I. All are advised to clear maximum consignments by 1800 Hrs on 26.11.2011 (Saturday).

II. Banking transactions should be completed by 1700 Hrs on 26.11.2011 (Saturday).

III. Manual clearance may be adopted for urgent consignments with abundant caution. All would be aware of the procedure to be followed during the production downtime in the ICES 1.5.

IV. ICES 1.5 is expected to be fully operational by 1000 Hrs on 28.11.2011 (Monday).
V. The SI Helpdesk may be contacted for any further clarification in this regard. SI Helpdesks contact details are provided below.

E-mail ID: si.helpdesk@icegate.gov.in

Toll-Free: 1800 266 2232

( Rakesh Misra)
Commissioner of Customs (Import)
J.N. Custom House, Nhava Sheva

To

All the Concerned.

Copy to:-

1. The Chief Commissioner of Customs, Mumbai Zone – II.,
2. The Commissioner of Customs (Import), JNCH
3. All the Addl./Jt. Commissioner of Customs, JNCH
4. All the Trade Associations.