

TENDER NOTICE NO.: 04 /2013

**OFFICE OF THE COMMISSIONER OF CUSTOMS (IMPORT), EDI SECTION,
JAWAHARLAL NEHRU CUSTOM HOUSE, NHAVA SHEVA, URAN
Dist RAIGAD, MAHARASHTRA – 400707**

F. No. S/V-30/Misc-51/2004 CSD JNCH PT.II

Date: 18. 01.2013.

TENDER NOTICE NO. 04/2013

The Commissioner of Customs (Import), Jawaharlal Nehru Customs House, Nhava Sheva on behalf of president of India, invites sealed quotations from reputed and technically proficient parties for the following work on Annual Maintenance Contract (AMC) for the period from 01.03.2013 to 28.02.2014.

1. (A) Maintenance of Connectivity and equipment on the Lease Line from JNCH Server Room to Container Gates.
- (B) Maintenance of Connectivity and equipment on the lease line from Container Gate to Container Scanning Division (near NSCIT Gate).
- (C) Maintenance of Connectivity and equipment on the lease line from Container Gates to Boarding Office.
2. Maintenance will be comprehensive and cover maintenance of Hardware Equipment on the lease line and includes repair, installation and operation of the equipment.
3. The bidder should have experience in handling the connectivity on the lease line and experience in JNPT. CFS, CWC will be desirable.
4. The work requires extensive liaisoning with the MTNL officials and other concerned agencies which the bidder has to do in course of the work in cooperation with the Department.
5. The bidder has to install standby equipment in case of equipment failure in any case and repair it and further reinstall the equipment after repair.
6. Any equipment beyond repair has to be purchased by the department upon the recommendation of technically proficient persons and bidders have to install the same and make operational.
7. The successful bidder has to attend the call immediately on receipt from the concerned sections. The downtime after call is made would not be more than six hours.
8. If the downtime exceeds more than six (6) hours, a penalty may be imposed as deemed fit by the Commissioner of Customs (Import), JNCH.
9. The payment would be made on quarterly basis subject to satisfactory performance.
10. Sealed quotations should reach the undersigned within 21 days from the date of issue of this notice. The last date of receiving the sealed tenders is 14.00 Hrs on 08.02.2013. Tenders received after the prescribed time limit will not be entertained. The commissioner of Customs (Imp) reserves the right to reject/cancel any or all tenders received without assigning any reasons thereof.
11. Within 15 days after the receipt of intimation of award of the contract from the Principal, a performance security to the Department equivalent to 10% of the Contract value shall be furnished by the successful vendor in the form of Bank Guarantee Bond from a nationalized bank. The Bank Guarantee shall be in favour of "President of India (acting through the Commissioner of Customs (Import), Jawaharlal Nehru Custom House, Nhava Sheva and it shall

be the responsibility of the vendor to keep this bank guarantee valid till obligations under this contract are discharged to the mutual consent of department and vendor.

12. For further details, the actual type of the work required and any clarifications, parties may contact the Supdt. of Customs, EDI Section, 2nd floor, A-wing of this Custom house on any working days between 11.00 am to 5.00 pm. Details can also be obtained from our website <http://164.100.155.199/>.

Sd/- 18.01.2013

(P. IMTIYAZ KHAN)

**Asstt. Commissioner of Customs,
EDI/HW JNCH.**

1. CHS, JNCH for display on Notice Board.
2. EDI (S/W) for display on website.
3. CHS, NCH, Mumbai for display on Notice Board.