Sealed tenders are invited from reputed Security Service Agencies having capacity to provide integrated security services with 16 numbers of uniformed / trained / licensed manpower along with necessary electronic and other surveillance equipments (if required) for maintaining the security at the Jawaharlal Nehru Custom House, Nhava Sheva round the clock (24x7) for a period of one year through open tendering system.

Terms & Conditions:
* The Agency would preferably be ISO 9001 Certified.

* The Agency should have minimum experience of 10 years of operation in security industry. Proof of the above shall be submitted along with the bid.

* Sealed Tenders duly addressed to the Deputy Commissioner of Customs, Preventive (General), JNCH, should be submitted to the Superintendent (C.H.S), JNCH, Nhava Sheva, within 15 days from the date of publication of this Notice. The last date for receiving applications is 24.07.2013. Tenders forms can be obtained from Customs House Superintendentâ€™s office on any working day between 10.00 am to 5.00 pm or can be downloaded from the Websites http://164.100.155.199 & www.cbec.gov.in. Tenders received after the prescribed time limit will not be entertained.

* Earnest Money Deposit (EMD) @ 2% of the quoted value (entire amount of the bid amount) in shape of Demand Draft, in favour of â€˜The Commissioner of Customs (Export), JNCH, Shevaâ€™ should be submitted with the Price (commercial) Bid and the vendor should write clearly in the Techno Commercial Bid that EMD has been enclosed with the Price Bid. Price Bid received without EMD will be rejected.

* The prevalent taxes including Sales Tax or any other Tax applicable on finished work like Service Tax, Works Contract Tax etc. in respect of the contract to be entered into.

* Insurance cover protecting the agency against all claims applicable under the Workmenâ€™s Compensation Act, 1948 shall be taken by the Service Provider. The Service Provider shall arrange necessary Insurance cover for any persons deployed by him even for short duration. This office shall not entertain any claim arising out of mishap, if any that may take place while discharging the duties by the labour provided for outsourcing by the contractor. In the event of
any liability/claim falling on this Commissionerate, the same shall be reimbursed/indemnified by the Service Provider.

* Tenders shall be valid for a period of ninety days from the date of opening of the tenders and the bidder shall not withdraw his tender prior to the expiry of the validity period. In case of withdrawal at any subsequent stage, the EMD shall be forfeited.

* The Bidder should strictly follow Minimum Wages Act (Central Government) and other Allied Labour Laws and it is also the responsibility of the Bidder to subscribe to Employees Provident Fund, Insurance Scheme etc. The deduction towards EPF and ESI etc be factored in rates being quoted. He should submit the details every month before the release of payment else payment would not be released till compliance.

* PAN/Service Tax Registration No. should be indicated.

* The Service Provider is responsible for payment of monthly salary including leave salary, bonus, gratuity etc to the personnel as applicable to them under law. The Service Provider should ensure that wages are paid on time every month i.e. within 1st week of following month. The payment to Service Provider would be released once salaries to his employees are paid and certified by Supdt./CHS in charge of Security services.

* At the time of submission of bill for payment, the contractor should submit proof for the previous payment made towards statutory liabilities like EPF, ESI etc in respect of all the engaged personnel.

* Payment to the Service Provider will be made by Account Payee cheque only, on presentation of the bill. Income Tax shall be deducted at source as per the rates notified by the Income Tax Department.

* The persons engaged by the Successful Bidder will be in the employment of the Agency only. This Customs House is no way concerned.

* The contractor shall indemnify and keep this office indemnified against all acts of omission, negligence, dishonesty or misconduct of the personnel engaged and this office shall not be liable for any damages or compensation to any personnel or third party.

* No other person except Service Provider’s authorized representative shall be allowed to enter the Office premises.

* Department will not be responsible for any dispute between Service Provider and workers of the Service Provider.

* The contract will be for a maximum period of one year and this office reserves the right to extend the contract further, subject to satisfactory performance of the Service Provider.
This office reserves the right to postpone/and/or extend the date of receipt/opening of Rates/Quotations or to withdraw the same, without assigning any reason thereof.

* The Service Providers are required to submit the complete rates/quotations only after satisfying each and every condition laid down in the terms and conditions.

* Rates/quotations should be submitted and signed by the firm with its current business address.

* The Tenderer shall sign and stamp each page of this Tender document and all other enclosures appended to it as a token of having read and understood the terms and conditions contained herein and submit the same along with the qualifying bid.

* The contractors must comply with the rates/quotations, specification and all terms and conditions of contract. No deviation in the terms and conditions of contract shall be entertained unless specifically mentioned by the Service Provider in the rates/quotations and accepted by the Commissionerate.

* The Successful Bidder shall make an Agreement with the Customs as per the terms and conditions along with an Indemnity Bond ensuring that any legal issues in respect of payments of employees arising out of this contract will be their responsibility and they will bear all expenses related to it.

* The Successful Bidder has to give Performance Security equal to three months of the total bidding amount of the entire year, in the form of Bank Guarantee or Fixed Deposit.

* The Successful Bidder is has to submit NOC from the Police Department certifying the antecedents of their Security Personal. They shall also submit the details of the security staffs such as name, address along with photo identity.

* This office is not bound to accept the lowest tender and also reserves the right to reject/cancel any or all tenders received without assigning any reasons thereof. Quotations received later than the stipulated date will not be entertained under any circumstances.

* For any clarification, site inspection etc, bidders may contact the Superintendents of Customs (Preventive), CHS office, 1st floor, C Wing of this Customs House on any working day between 10.00 am to 05.00 pm or the Tenderer can contact through phone no.022-27243248.

* The tenders will be opened on the next working day in presence of Tender Committee. hrs in presence of Tender Committee. The Bidders are also requested to present at the time of opening of tender.

(PRAVIN CHANDRA)
DEPUTY COMMISSIONER OF CUSTOMS
PREVENTIVE (GENERAL)
Copy to:
* Notice Board
* AC/EDI, JNCHÂ With request for uploading the tender on JNCH website.
* Office Copy.