

## **INITIATIVES OF DPD SECTION**

- A. **Priority Assessment & Priority Examination** - (JNCH PN No.117/2018 dtd. 02/08/2018).
- a) **Priority Assessment** –The priority assessment facility launched on 02/08/2018 allows AEO, DPD & MSME importers to send online request for assessment of their B/E on priority. On submission of request by the importer, a SMS message is sent to the Group DC to assess the B/E on priority i.e. within two hours of receipt of message. Though, the ICES System itself priorities the assessment of Bs/E of AEO clients in the Appraiser queue, but the ‘Priority Assessment’ facility gives priority in Group DC queue also and apart from AEO clients is also available for DPD & MSME clients.
- b) **Priority Examination** – Like ‘Priority Assessment’, ‘Priority Examination’ facility launched on 02/08/2018 allows AEO, DPD & MSME importers to send online request for examination of their B/E on priority. Under this facility, the AEO, DPD & MSME importers can submit online request for examination of their B/E on priority. On submission of request, a SMS message is sent to the Docks DC to examine the B/E on priority i.e. within two hours of receipt of message.
- B. **Scan Status module** - For the benefit of trade, JNCH has launched ‘Scan Status Module’ wherein the trade can get the information regarding selection of their container for scanning. Subsequent to launch of automated queuing of Bs/E for OOC, the aforementioned scan status module was very helpful to the trade in ascertaining the scan status of their Bs/E and thereafter, get their B/E activated and get CFS / Custodian code entered. (JNCH PN No.26/2019 dtd. 14/03/2019).
- C. **Custom Broker EODB Scorecard** - In order to ‘nudge’ the Customs brokers, towards deeper adoption of department’s facilitation measures as also to support them further in evaluating their own performance in reducing release time and cost, JNCH has started issuing ‘EODB Score Card’ from April, 2019. The EODB scoring model is a quantitative indicator of Custom Broker’s performance based on four crucial parameters i.e. the number of Advance/Prior Bs/E filed, the average number of E-sanchit documents uploaded per B/E, average time taken from assessment to duty payment and average time taken from duty payment to registration. This monthly scorecard is conveyed to CBs via e-mail alongwith the maximum score obtained for each parameter during the month. This communication is private and is meant to help CBs monitor their performance and make them more efficient and effective in the delivery of their services.
- D. **MSME Module** - Through MSME module, facilities of priority assessment, priority examination and online grievance redressal has been extended to MSME importers /exporters. These facilities will be provided to MSMEs by registering them through the said module made available on DPD website i.e. [dpdjinch.com](http://dpdjinch.com). MSME importer / exporter may apply for registration through the said module by submitting their details such as their name, IEC No., Aadhar Udhhyog No., Email ID, mobile number, scale, categories of goods, scheme code and uploading their Aadhar Udhhyog Certificate and IEC Certificate. (JNCH PN No.95/2019 dtd. 22/10/2019).

- E. **Direct payment of Terminal Handling Charges (THC)** – ‘Terminal Handling Charges’ are levied by Port Terminals on the Shipping Lines and Shipping Lines in turn collect these charges from the importers / exporters. There was no transparency in various charges collected by the Shipping Lines from the importers / exporters. Many importers / exporters through their complaints brought to the notice of department that Shipping Lines are charging excessive amount as ‘Terminal Handling Charges’ much more than what the terminals are charging for clearance of containers.

In order to bring about transparency, augment ‘ease of doing business’ and to reduce the logistics costs, importers having AEO status and / or those who are availing DPD facility for containerized cargo and exporters having AEO status have been allowed facility of payment of Terminal Handling Charges (THC) directly to the Terminal Operators instead of paying through Shipping Lines. Therefore, all such eligible importers/exporters who have already opened P.D. Account with the Terminal Operators may pay terminal handling charges directly to the respective Terminals. The eligible importers/exporters who do not have P.D. Account may open P.D. Account with the concerned Ports/Terminals and pay terminal handling charges directly to the concerned Ports/Terminals. (JNCH PN No.11/2020 dtd. 17/01/2020 & No.14/2020 dtd. 28/01/2020).

- F. **Online module for submission of ‘72 hrs. prior intimation’ and submission / change of ‘One Time Default Intimation’.** Grievances were received from DPD importers against shipping lines / agents regarding not honouring 72 hrs. prior intimation requests / One Time Default Intimation (OTDI) and movement of their containers to CFS other than their preferred CFS. However, shipping lines / agents claimed that they follow 72 hrs. prior request / OTDI only and that issues were arising due to reasons like absence of OTDI, non-timely submission of prior intimation, submission of multiple prior intimation requests, etc. Therefore, to resolve the above issue, deliberations were held with members of shipping lines / agents association and BCBA. It was decided that to streamline the process of giving 72 hrs. prior intimation / OTDI, an online module will be created. Accordingly, on 24/01/2020, in the presence of representatives of trade and Customs Broker, the above module was launched allowing DPD importers to declare and amend OTDI and give 72 hrs. prior intimation. (JNCH PN No.13/2020 dtd. 23/01/2020)

## **Joint Outreach Program on DPD & AEO programme**

To enable more and more importers to take advantage of DPD facility, 2903 top importers of JNCH and AEO importers were made eligible to avail DPD facility and were *suo moto* granted DPD facility by way of Public Notices issued between 2016 to 2019. However, it was observed that many of these importers did not get themselves registered with Port Terminal, which is necessary for availing DPD facility. Further, it was also observed that many of these importers did not apply for AEO accreditation. It appeared that these importers are not fully aware of the benefits of the DPD & AEO programme and therefore, needed to be informed about these programme and their benefits.

Accordingly, for the benefit of these importers, Pr. Chief Commissioner of Customs, JNCH & Chairman, JNPT jointly organized an Outreach Program on 12.02.2020 at MMRDA Auditorium, BKC, Mumbai on Direct Port Delivery (DPD) & Authorized Economic Operator (AEO). The program involved presentation on DPD & AEO programme, various trade facilitation initiatives and an Open House Session wherein all the queries of the importers were addressed.