STANDING ORDER NO. 78/2016

Subject: Verification of BG/Certificate on e-mail instead of Fax

Attention of all the officers in the jurisdiction of the Jawaharlal Nehru Custom House (JNCH) is invited to the issues raised during the PTFC and other meetings regarding verification mechanism of Bank Guarantee/Certificates using different modes.

2. For many purposes like registration of licence, provisional release of consignments, to get exemption benefit etc., Customs is required to verify and confirm legitimacy of Bank Guarantee/Certificate/LUT issued with issuing Bank/concerned Central Excise authority /issuing authority etc. In most of the cases, officers are verifying the veracity of these documents with concerned authority either by post or by fax. However, it is seen that in most of the offices, officers do not have fax facility and verification through speed post takes longer time for verification.

3. Government of India has taken-up a number of initiatives for promoting 'Ease of doing business'. One of the ways to make Customs clearance easier is to reduce the use of paper and to introduce electronic messaging and paperless processing. To make communication faster, paperless and easier, it is directed that verification/confirmation of above mentioned documents should be done through e-mail by using official email-ids.

4. These instructions may be implemented with immediate effect. Difficulties, if any, in this regard may be brought to the notice of the Additional Commissioner, AM(X) or Additional Commissioner, EDI.

Sd/-

(SUBHASH AGRAWAL)
Commissioner of Customs
NS (IV), JNCH

Copy To:-
1. The Chief Commissioner of Customs, Mumbai Zone II.
2. The Pr. Commissioner of Customs NS I
3. The Commissioners of Customs, NS-Gen, II, III, IV & V
4. All the Additional/Joint Commissioners of Customs, NS-Gen, I, II, III, IV & V
5. All the Dy. /Assistant Commissioners of Customs, NS-Gen, II, IV