

**OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS (GENERAL)**  
**CHS SECTION, JNCH, NHAVA-SHEVA, TAL URAN,**  
**RAIGAD, MAHARASHTRA – 400 707**  
**Tel: 022 27244902 Fax: 022 27243303**

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F.No. S/43-154/2013-14 CHS JNCH

Date: 25.04.2016

**NOTICE INVITING e-TENDER**

**Procurement, Installation, Testing and Commissioning of 05 Hand Held Metal Detectors, 04 Metal Door Frames and 02 Under Vehicle Trolley Mirrors at JNCH.**

The Principal Commissioner of Customs (General), Jawaharlal Nehru Custom House, Mumbai Customs Zone-II, invites online e-tenders in two-bid system (Technical & Financial) to Procurement, Installation, Testing and Commissioning of 05 Hand Held Metal Detectors, 04 Metal Door Frames and 02 Under Vehicle Surveillance System (UVSS) at Jawaharlal Nehru Custom House, from authorized and reputed dealers/contractors/firms engaged in installation of security and surveillance systems, herein after referred to as 'The Vendor' and having a minimum of three years experience in this field.

All prospective bidders are invited to submit their bids under Two Bid Systems for the subject work as detailed below in accordance with the tender documents enclosed.

1. Application form: Annexure-A
2. Scope of the work &  
Technical specification of components: Annexure-B
3. Prequalification conditions: Annexure-C
4. Terms and conditions: Annexure-D
5. Format of Technical bid: Annexure-E
6. Format of Financial bid : As per BOQ document
7. General instructions: Annexure-F

The e-tender form for qualifying bid prescribed in Annexure –B and E and the e-tender form for the financial bid prescribed in **BOQ excel sheet** complete in all respects shall be submitted on-line on or before **13.05.2016**.

**MODE OF TENDERING** : e-Tendering through our portal  
[www.eprocure.gov.in](http://www.eprocure.gov.in)

**QUANTITY** : **05 No. of Hand Held Metal Detectors**  
**04 No. of Metal Door Frames**  
**02 No. of Under Vehicle Trolley Mirrors**

**EARNEST MONEY DEPOSIT** : **Rs. 50,000/- (Rupees Fifty thousand only)**

**LAST DATE AND TIME FOR SUBMISSION OF BID/TENDER** : **13.05.2016 at 17.00 hrs.**

**DATE & TIME FOR OPENING TECHNICAL/QUALIFYING BID** : **16.05.2016 at 14:30 am**

**DATE & TIME FOR OPENING FINANCIAL BID** : **18.05.2016 at 14.30 hrs**

The e-tender form can also be downloaded from [www.eprocure.gov.in](http://www.eprocure.gov.in) , [www.cbecgov.in](http://www.cbecgov.in) and [www.jawaharcustoms.gov.in](http://www.jawaharcustoms.gov.in)

-Sd-

(S.P.PABALKAR)

**ASSTT. COMMISSIONER OF CUSTOMS,  
PREVENTIVE (GENERAL)-II**

Copy to:

- i. Notice Board, CHS.
- ii. EDI for uploading on JNCH and CBEC Website.

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The Principal Commissioner of Customs (General), Jawaharlal Nehru Custom House, Mumbai Customs Zone-II, invites online e- tenders in two-bid system (Technical & Financial) to Procurement, Installation, Testing and Commissioning of Hand Held Metal Detectors, Metal Door Frames and Under Vehicle Trolley Mirrors at Jawaharlal Nehru Custom House, from authorized and reputed dealers/contractors/firms engaged in installation of security and surveillance systems, herein after referred to as 'The Vendor' and having a minimum of three years experience in this field.

All prospective bidders are invited to submit their bids under Two Bid Systems for the subject work as detailed below in accordance with the tender documents enclosed.

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**ANNEXURE-A**

Date:

From

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To

The Principal Commissioner of Customs (General)  
Jawaharlal Nehru Custom House  
Nhava-Sheva, Uran,  
Raigad, Maharashtra – 400 707

**Sub: Procurement, Installation, Testing and Commissioning of Hand Held  
Metal Detectors, Metal Door Frames and Under Vehicle Trolley Mirrors  
(UVSS)  
at JNCH-reg.**

**Ref: 1) Your e- tender Notice Id. No. Dated**  
**2) EMD-DD No.....Date.....for Rs.**

I/we have read the contents of the terms and conditions mentioned in your tender schedule and its enclosures and agree to abide by the same.

I/We have also examined the requisite specifications of the equipment to be supplied and my/our offer is to supply the required Materials/Equipment in accordance with the requisite specifications.

I/We quote the rate inclusive of all taxes, duties, transportation, etc in complete. The articles will be supplied, installed, tested and commissioned within 30 days from the date of receipt of order.

Yours faithfully  
(Signature and stamp of the tenderer,  
State legal status, Whether Prop.,Partner,  
Registered firm, Company etc.)

**SCOPE OF WORK**

1. Tenderers are to supply all equipments, hardware including consumables if any kind and all services necessary to install, commission and maintain the Hand Held Metal Detectors, Metal Door Frames & Under Vehicle Trolley Mirrors.
2. Tenderers will do the following before implementation -
  - (a) Conduct a detailed study of the requirements and perform a site survey.
  - (b) Examine and determine the requirements.
3. **Implementation** -
  - (a) Successful Tenderers will be responsible for the complete installation and commission of the Hand Held Metal Detectors, Metal Door Frames & Under Vehicle Trolley Mirrors, including configuring and providing assistance to the personnel in understanding and operating the system.
  - (b) Fully commission the system, ensuring that the system operates efficiently.
  - (c) Training for the staff/ personnel in the day to day operation of the system.
  - (d) Carry out period checks and determine if any modifications are to be made to better suit the safety of the premises in the future, and implement those modifications as required with prior approval of the JNCH.
4. All requirements and services are to be provided in accordance with the requirement detailed in the document.

**QUANTITY :**

**05 No. of Hand Held Metal Detectors  
04 No. of Metal Door Frames  
02 No. of Under Vehicle Trolley Mirror**

**Technical specification of components:**

**DOOR FRAME METAL DETECTOR**

Power	230Vac 50 Hz-60Hz
Weight	Less than 40 Kg.
Gross Weight	Less than 60 Kg.
Power	10 W Stand by – 20W (alarm)
Ambient Temperature	-20 Degree Celcius + 70 Degree Celcius
Passage clearance in mm	1910 mm (h) x 300 mm (w) x 685 mm(d) or thereabout
Arch Assembly in mm	2110 mm (h) x 760 mm (w) x 790 mm(d) or thereabout
Detection	Multi Zone Detection (Six Zones Vertical, Top to Bottom)
Floor Space	0.18 Sq Mts
Rated Current	160m.
Sensitivity	Low- Grenades. Optimum- Pistol, 0.22 Caliber Gun High- Small Metal Object
Other Features	Keypad for programme settings, IR Sensor based, Audio/Visual indication for metal detection, Password Protection, High Traffic Throughput.

<b>HAND HELD METAL DETECTOR</b>	
Length	Not more than 350 mm
Width	Not more than 60 mm
Height	Not more than 40 mm
Weight	Not more than 350 gms including battery
Sensitivity	Target size down to 0.1 gms.
Supply Dual	9V DC (Rechargeable & Dry)
Others	Automatic setting (no adjustment required), Inbuilt battery charger, Double battery backup, Compact Size, Audio and Visual Alarm Facility Low battery Indication, Capable of detecting ferrous / non ferrous metals, Rugged design, impact resistant ABS plastic case, Large scan Surface for quick and pin point detection.

**UNDER VEHICLE TROLLEY MIRRORS :**

**Technical Specifications :**

1. With rechargeable battery and light for night operation
2. Heavy duty metallic power coated frame
3. Mirror size 1.50 ft x 1.00 ft
4. Gglass thickness 4 mm
5. Glass protection cover for non working hour
6. Friction free castor wheel assembly
7. Weight 7.5 kg approx.

## **Warranty.**

The following warranty will form as part of the contract on the successful bidder:

The firm must declare that the article/ equipments and their accessories supplied to the buyer under this contract shall be of the best quality and new in all respects and shall be strictly in accordance with the specification and particulars mentioned in the contract. The firm must guarantee that the said items would continue to confirm to the said description and quality aforesaid for a period of 24 months from the date of acceptance of the said items to the buyer. Notwithstanding the fact that the buyer may have inspected and approved the said items, if during the aforesaid period of 24 months the said items be discovered not to confirm to the description and quality aforesaid not giving satisfactory performance or have deteriorated, the decision of the buyer in that behalf shall be final and binding on the firm. The Buyer shall be entitled to call upon the firm to rectify the same items or such portion thereof as is found to be defective by the buyer within a reasonable period or such specified period as may be allowed by the Buyer in his discretion on application made thereof by the firm, and in such an event, the above period shall apply to the items rectified from the date of rectification mentioned in warranty thereof, otherwise the firm shall pay to the buyer such compensation as may arise by reason of the breach of the warranty therein contained.

i) If a particular or whole system fails frequently, then the complete system must be replaced free of cost by the firm within a stipulated period of 45 days of the notification from the buyer.

ii) The firm must guarantee that they will supply spare parts, if and when required on agreed basis for an agreed price. The agreed basis could be and including but without any limitation and agreed discount on the published catalogue or an agreed percentage of profit on the landed cost.

iii) The firm must intimate to this effect that before going out of production for the spare parts they will give adequate advance notice to the Buyer of the equipment so that the later may undertake the balance of the lifetime requirements.



**PREQUALIFICATION CONDITION:**

1. The firm (vendor) must have a turnover of not less than Rs. 30 lakhs in each of the last three financial years.
2. The Vendor should have minimum three years of experience in installation of Hand Held Metal Detectors, Metal Door Frames and Under Vehicle Trolley Mirrors and security and surveillance system projects.
3. The vendor must have knowledge and experience of implementation of electronic security systems including access control, surveillance and required software for monitoring.
4. The vendor having international presence and experience will be preferred.
5. The vendor also must have an established service base in Maharashtra.
6. Capability of vendor to complete this task in: 30 days
7. The vendor should give Bank Guarantee for a value of 10% on contract value.
8. Proof of registration with sales tax, service tax is essential and copies of the proof should be submitted.
9. Vendors having ISO 9001 certification may be given preference.
10. The Vendor should have authorized service centre after sales within a radius of 30 kms. from JNCH Building. Proof of the same should be submitted.
11. The company should have sound technical support staff for attending to the Branch complaints within 24 hours.
12. The Vendor should have authorized dealership of Hand Held Metal Detectors, Metal Door Frames and Under Vehicle Trolley Mirrors . Proof from manufacturers of the equipment should be submitted.

13. The company should have at least one AMC agreements currently running successfully with any Govt. Organization. Proof of such AMC should be produced.
14. The company should not be black listed by any PSU banks/Govt. organizations. Self declaration should be submitted by the authorized official of the company.
15. The company should have satisfactorily completed works at stated below during the last 3 years.
  - a) Three similar works each costing not less than Rs. 5 lakhs  
OR
  - b) Two similar works costing not less than Rs.10 lakhs  
OR
  - c) One similar works costing not less than Rs.15 lakhs

**TERMS & CONDITIONS**

1. The firm/ company must be at least a company duly registered with the registrar of Companies. The registration number of the firm along with the CST Number allotted by the Sales Tax Authorities must be given in the tender bid. (Enclose necessary documents).
2. During Technical Evaluation process, vendor will be asked to showcase solution offered for Installation of HHMDs, DMFs & Under Vehicle Trolley Mirrors with complete details of hardware, software and consumable needed to install the solution.
3. During Warranty Period, if the system fails either due to hardware failure and/ or software failure, the bidder must bring the system live within one working week after receiving the complaint through telephone/ e-mail/ written.
4. All items must carry a minimum of two years warranty.
5. Requirement of Training/ On-Job Training: - The on-job training is to be provided to the staff after successfully installation and commissioning the system.
6. The work consists of supply, Installation, testing, commissioning of Hand Held Metal Detectors, Metal Door Frames and Under Vehicle Trolley Mirrors in accordance with the technical specifications, terms and conditions mentioned in tender documents.
7. The specification of the equipment supplied should be equivalent or higher than the specifications mentioned in the tender document and the vendor should specify the brand/model/make in their technical offer.
8. The tender(s) received after the due date shall be summarily rejected, and not taken into consideration.

9. Scan copies of all product brochures, technical documentation/specifications of Hand Held Metal Detectors, Metal Door Frames and Under Vehicle Trolley Mirrors should be attached with the quotation.

10. Conditional/Unsolicited tenders shall not be considered.

11. If required, the bidder can be called for an on-site demo to evaluate the quality of recording and video file outputs of the quoted Hand Held Metal Detectors, Metal Door Frames and Under Vehicle Trolley Mirrors equipment before it is approved.

12. The manufacturers/their authorized stockiest /dealers will have to submit their registration certificate from the authority concerned, Sales Tax and Service Tax registration certification.

13. Every tender should be accompanied with an earnest money of **Rs. 50,000/- (Rupees Fifty thousand only)** in form of DD in the name of the "Principal Commissioner of Customs (General), JNCH". Scan copy of DD should be attached with the bid. Tenders received without requisite Earnest Money will be rejected outrightly.

14. The prices quoted in the Financial Bid should be inclusive of all taxes and includes equipments, installation charges, materials, labour, tools, appropriate cabling and necessary management for completion of the work. The vendor should quote the prices for providing complete solution. After placing the order, JNCH will not pay any extra amount which is not mentioned in the financial bid.

15. The TDS will be deducted as per provisions of the Income Tax Law.

16. Any loss or damage or theft will be borne by the vendor.

17. Complete specifications of the items should be given with the name of the manufacturers in the quotation / tender. Offers' vaguely described or incomplete offers are liable to be ignored.

18. Successful bidder should deposit, within seven days of receipt of the work order, 10% amount of the total value of the order as performance security in the form of Bank Guarantee from Nationalized Bank valid till the warranty period as specified.

19. In case any of items mentioned are on the current rate contract list please quote the DGS & D rate and the rate contract number.

20. The successful vendor should complete the work within 30 days from the receipt of order and failure to commence the work within seven days, the JNCH will forfeit the EMD. A penalty of 0.5% amount of the total value of the order per day will be levied beyond 30 days.

21. After successful installation and testing, vendor has to impart the training without any cost to the officers of the JNCH to operate the equipment.

22. The entire Hand Held Metal Detectors, Metal Door Frames and Under Vehicle Trolley Mirrors supplied & installed should be under on-site warranty as specified against all types of defects from the date of handing over of the product to the JNCH. Any defects found in the product/sub-product within the warranty period shall be rectified / replaced by the Vendor free of cost. During this period of warranty, servicing at quarterly interval or earlier without any additional cost to the JNCH besides attending to call back services in case of break down, as prescribed by the manufacturer and as mutually agreed to, shall be carried out free-of-cost. This includes replacement of all parts and spare parts and any number of breaks down call.

23. Please note that JNCH will apply penalty as below in case of discrepancy in services under warranty period:

a) On receiving complaint about equipment/ services, the Vendor will promptly respond and repair/ replace or provide required services within 24 hours, if failed, penalty shall be levied Rs. 500/- per day;

b) If the operation of HHMDs, DMFs & Under Vehicle Trolley Mirrors is down for more than three working days, then JNCH will forfeit the bank guarantee;

c) If JNCH observe any unsatisfactory services after sales, discipline/ conduct, delay in repair / maintenance, then JNCH will forfeit the bank guarantee and black list the company / firm.

24. The Vendor should submit the bill after completion of work and submission of report from the Assistant Commissioner of Customs/ P(G), JNCH, that the work was carried out satisfactorily and as per specification. Advance payment is not permissible.

25. The successful Vendor shall sign an agreement within seven days of the receipt of order as prescribed by JNCH in accordance with T&C of the tender on a judicial stamp paper. All legal expenses, incidental thereto shall be borne by the Vendor.

26. The Principal Commissioner of Customs (General), JNCH is not bound to accept the lowest tender and also reserves the right to reject any or all tenders at any time without assigning any reason.

27. The Principal Commissioner of Customs (General), JNCH taking note of overall facts and circumstances can change, add and relax any of the terms and conditions of this tender notice.

## PART-I

## FORMAT FOR TECHNICAL BID

Sr. No.	Particulars	Details
1.	Name of "The Vendor"	
	Full address of the Vendor	
	Telephone no.	
	Fax No.	
	Email:	
	Complaint person name and contact no.	
2.	Bank details with MICR & IFSC code (submit mandate form for ECS payment)	
3.	PAN	
4.	Income Tax returns & CA Certificate for last 3 years	
5.	Maharashtra VAT TIN & CST TIN No.	
6.	Service Tax No.	
7.	No. of engineers (attach list of names along with experience)	
8.	No of assisting Staff available for this work (attach list of names along with experience)	
9.	Capacity of supply & installation of HHMD, DMF & Under Vehicle Trolley Mirrors in a day (average)	
10.	Authorized dealership (proof from the manufacturer)	
11.	Standard list of equipments	
12.	Work experience in relevant field	
13.	Information about Company's	

	infrastructure and after sales authorized service centre in Maharashtra	
14.	List of all partnerships with manufacturers and system providers	
15.	On-site warranty as per T&C of the tender	
16.	Black listed by any PSU banks/Govt. organizations.	Yes/No

- Note:** 1. Attested Photo copies of above for proof should be attached.  
2. Original copies should be provided at the time of opening tender.

## PART-II

### -DECLARATION-

1. I ..... Son / Daughter /Wife of Shri  
..... Proprietor / Partner / Director / authorized signatory of ..... competent to sign this declaration and execute this tender document;
2. I have carefully read and understood all the terms and conditions of the tender and undertake to abide to them;
3. The information / documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I / we, am / are well aware of the fact that furnishing of any false information / fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law;
4. I understand that in case any deviation is found in the above statement at any stage, the concern shall be blacklisted and shall not have any dealing with the Department in future.

Signature of authorized person

Name & Seal

Date:



## ANNEXURE-F

### GENERAL INSTRUCTIONS:

- The Vendor will submit bids online only through [www.eprocure.gov.in](http://www.eprocure.gov.in) under Department name “**REVENUE DEPARTMENT**”. All relevant documents should be attached with bid.
- EMD (Earnest Money Deposit): –The tenders should be submitted with a Demand Draft of **Rs. 50,000/- (Rupees Fifty thousand only)** in the name of “The Principal Commissioner of Customs (General), JNCH”.
- PG (Performance Guarantee): – The successful bidder should submit 10% amount of the total value of order in form of Bank Guarantee valid till the warranty period from Nationalized Bank, in the name of “The Principal Commissioner of Customs (General), JNCH”.
- The Vendor should fulfill prequalification conditions of the tender.
- The technical bid will be opened first in the presence of the Tender Committee Members and bidders. Financial bids of only technically qualified bidder shall be opened in the presence of the Tender Committee Members and bidders. The bidders, if they wish, may remain present.
- For any clarification/ inspection of the site, etc. the interested parties may contact the Superintendent of Customs, CHS Office, 1st Floor, ‘C’ Wing of this Custom House on any working day between 11:00 AM to 5:00 PM, either personally or on Tel- 02227244903.

- Last date and time for accepting tender: **13.05.2016** upto **17.00 hrs.**
- Opening of the Bids –
  - Technical Bid - **16.05.2016 at 14.30 hrs.**
  - Financial Bid - **18.05.2016 at 14.30 hrs**

Tender document is available on web site <http://www.jawaharcustoms.gov.in/>.

-Sd-  
**(S.P.PABALKAR)**  
**ASSTT. COMMISSIONER OF CUSTOMS,**  
**PREVENTIVE (GENERAL)-II**

