OFFICE OF THE COMMISSIONER OF CUSTOMS (NS-III)
JAWAHARLAL NEHRU CUSTOM HOUSE, NHAVA SHEVA,
TAL-URAN, DISTT- RAIGAD, MAHARASHTRA-400707,
TEL: 022-27241816

F. No. S/V-30/Misc-34/2018-19 CSD JNCH Date:26/10/2018

E-TENDER NOTICE 34 /2018
Tender ID: 2018_DREV_400156_1

NOTICE FOR INVITING E-TENDER FOR SECURITY AND QUEUE MANAGEMENT FOR
DRIVE THROUGH SCANNER FOR ONE YEAR IN THE OFFICE OF THE COMMISSIONER
OF CUSTOMS (NS-III), JNCH, NHAVA SHEVA.

The Commissioner of Customs (NS-III), Jawaharlal Nehru Custom House,
NhavaSheva, Tal-Uran, Distt.-Raigad, Maharashtra-400 707, for and on behalf of President
of India invites e-tender under two bid system for hiring of adequate manpower (minimum
requirement of four persons) for security and queue management of containers at Drive
Through Containers Scanner for one year from date of commencement of contract.

The detailed terms and conditions is enclosed as Annexure – “A” to this tender
notice. In case of any query, you may contact the Asstt. Commissioner of Customs,
Container Scanning Division having office at, Distripark, Nhava-Sheva, Tel: 022-27243249
on any working day during office hours on or before 16/11/2018(17.00 HOURS). The
tender details can be downloaded from the official website of the department
http://jawaharcustoms.gov.in and http://cbic.gov.in. The same is also available on Central
Public Procurement Portal http://eprocure.gov.in.

Submission of bids:

Bids have to be submitted online through e-tender website portal i.e.
www.eprocure.gov.in before the schedule date & time. Bidders/Service Providers should
submit the technical as well as Financial Bids through e-tendering portal only. Scanned
copies of all relevant documents should be attached with the bid. Bids submitted by
Courier/Post/in-person shall not be accepted in this tender.

Earnest Money Deposit:

Earnest Money Deposit (EMD) in the form of demand draft/Pay Order of requisite
amount of Nationalized Bank in favour of “RBI A/c. Commissioner of Customs (NS-III),
JNCH, NhavaSheva” in original should reach this office along with bid documents in sealed
envelope prior to the end date of the submission of the tender.

The interested bidders/Service Providers may also submit all relevant documents
duly signed and stamped, in a sealed cover super scribed on the envelopes “Tender
ForSECURITY AND QUEUE MANAGEMENT” addressed to the Assistant Commissioner of
Customs, Container Scanning Division, Jawaharlal Nehru Custom House, NhavaSheva Tal. – Uran, Distt. – Raigad, Maharashtra- 400707 prior to the end date of the submission of the e-tender. The parties, who wish to be present at the time of opening of e-Tender, may represent themselves or authorize their representatives with an authority letter. The Financial bids of only those bidders shall be opened whose Technical bids are qualified. The format of Technical bid is enclosed as Annexure “B”. The said format is available on the official website of the department http://jawaharcustoms.gov.in & http://cbec.gov.in. The same is also available on Central Public Procurement Portal http://eprocure.gov.in.

The interested bidders/Service providers who comply with the terms & conditions of this tender notice may submit their bid under two bid system for the subject service on CPP portal (www.eprocure.gov.in), which will be e-processed by the department. The schedule of the subject e-tender is as follows.

**Critical date sheet:**

<table>
<thead>
<tr>
<th>Event</th>
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<tbody>
<tr>
<td>Date of publishing the tender on CPP portal</td>
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<td>22/11/2018 (1500 hrs)</td>
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The Commissioner of Customs (NS-III), Jawaharlal Nehru Custom House, NhavaSheva reserves the right to accept or reject any or all tenders without assigning any reasons thereof. In case of any dispute of any kind and in any respect whatsoever, the decision of the Commissioner of Customs (NS-III), NhavaSheva shall be final and binding.

Sd/-

(V.L.PANDAY)
Asstt. Commissioner of Customs
Container Scanning Division
JNCH

Encl.: Annex.-A & B

Copy To:

1. Notice Board JNCH for wide publicity.
2. DC / EDI, JNCH – for uploading the tender details on the website on JNCH & CBIC website.
3. DC/ P(G) – for uploading on CPPP website.
ANNEXURE – “A”

ELIGIBILITY CRITERIA:

1. The bidders should be having adequate experience in this field. He should provide supportive documents in this regard.

2. He should be registered under GST & having a valid PAN (Firm/Party Name).

3. The tender shall be enclosed by EMD of Rs.10,000/- only of a nationalized bank in the form of demand draft/pay order drawn in favour of ‘RBI A/c Commissioner of Customs (NS-II), Nhava Sheva’. Tender without EMD will not be processed further. The EMD of successful bidder will be converted into Security Deposit. EMD of unsuccessful bidders will be returned as early as possible.

TERMS AND CONDITIONS:-

1. Arrangement of 24x7 Security and Lane management for Drive through Containers Scanner from 'Y' junction (entry) till exit side of scanner (including trailer management at the holding area till exit).

2. To install boom barriers on both sides of Entry as per instructions of Department.

3. Install token booth at the dedicated scanner lane near JNCH and issue token to trailers on first cum first service basis. The token will contain following details;
   a) Token No. (System generated),
   b) Vehicle No. (Manual entry)
   c) Date & Time (System generated)

4. Ensure lane discipline and single queue management at entry as well as exit side.

5. Disciplined lane parking with marking at Entry Lane, Exit Lane and holding area.

6. Placing barricade alongside dedicated lane.

7. Sufficient man power for queue management on 24 x 7 bases. Minimum requirement of 4 persons should be made available at any given time.

8. They should submit a “strategy/ proposed plan” of queue management. This office reserves the right to choose the best strategy during technical evaluation of bids.

9. The contract for Security and Queue management will be for 01 year or till further orders.

10. Quotations received quoting rates less than the labour rate, % of PF, ESI & Service Tax etc. as fixed by the Department of Labour will be rejected (Latest daily wages rates issued by the Department of labour should be enclosed).

11. The rates including benefits to the employee should be quoted in terms of the complete period of the month.

12. Basic calculation sheet for arriving at the rates of daily wages should be enclosed.

13. The agency should ensure & furnish a certificate supported documentary proof while claiming the bill every month they are paying at least minimum wages to the
engaged person and also deposit the PF, ESI, Service Tax etc. to the concerned agencies as fixed by the Department of Labour.

14. All cutting / omissions/overwriting on the rates should be sealed and signed by the representatives agencies who is authorized to sign quotation.

15. The terms & Conditions, if any should be clearly mentioned by the agency.

16. Payment will be released by ECS only, after the completion of every month beginning from the date of acceptance after satisfaction of work on producing the bill in duplicate. No advance payment will be made under any circumstances.

17. Intimation of unsuccessful tender/quotation will not be given to concerned firms/company and the tender / quotations shall have no claim of any nature on this office.

18. The department will not be responsible for any injury sustained to the employee of service provider during the performance of their duties and also any damage or compensation due to any dispute between the agency & employee. In case any expenditure incurred by the department to face the situation arising out of act of his employee the agency should bind for payment of the said expenditure.

19. The agency shall be responsible for the conduct, behavior of the person who is engaged for this work by the agency contract. The agency providing the services should produce police verification certificate about their conduct within 15 days from the date of order.

20. This office reserves rights to terminate the contract period without assigning any reasons by issue of notice of not more over 05 days.

21. The agency shall be responsible for any loss/damage/theft of the property of Department during the contract period and the undersigned have right to recover full loss of such amount from the agency.

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ANNEXURE "B"

1. Name, address & telephone number of the service provider : 

2. Name and address of the Proprietor / Partner / Director : 

QUALIFYING CRITERIA FOR TECHNICAL BID:

3. We have valid GST registration : YES/NO

4. We have attached copy of GST registration certificate : YES/NO

5. We have valid PAN(Firm/Party Name) : YES/NO

6. We have attached copy of PAN : YES/NO

7. Shop & Establishment Number : YES/NO

8. We have attached copy of Shop & Establishment Number : YES/NO

9. Having experience of Queue management. : YES/NO
   (a) If yes, Credentials to that effect.

ADDITIONAL EVALUATION CRITERIA:

10. Any employee of the O/o the Pr. Commissioner of Customs(NS-III) on your Board or shareholder in contractor’s entity (If yes, please provide details) : YES/NO

11. Have your firm/company black listed at any time in past by any Government Organization? : YES/NO

12. Have your any director/partner/entrepreneur/proprietor Convicted under any law? : YES/NO

DECLARATION:

I/We hereby certify that information furnished above is true and to the best of my/our knowledge. I/we understand that if any deviation is of and in above statement at any state, I/We shall be blacklisted and will not have any dealing with department in future. I/We have read the terms and conditions of the Tender Notice along with its Annexure.

I hereby confirm that I am authorized to sign the Tender Document.

Signature & Name of the authorized Signatory
Seal / Stamp

Date: 
Place: 
OFFICE OF THE COMMISSIONER OF CUSTOMS (NS-III)
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On behalf of the President of India, the Commissioner of Customs(NS-III), JNCH, NhavaSheva invites E-procurement tender under two bid system (Technical Bid and Financial Bid) for hiring of adequate manpower (minimum requirement of four persons) for Security and Queue Management for one year from date of commencement of contract. The details of the same can be downloaded from the CPP Portal (URL: http://eprocure.gov.in).

| Period of hiring | one year (effective from commencement of the contract) |
| Earnest Money Deposit | Rs.10,000/- |
| Tender Cost | Nil |

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Note: (i) All details regarding the subject tender are available on our websites www.jawaharcustoms.gov.in, www.cbec.gov.in & https://www.eprocure.gov.in. Any change/ modification in the Tender Enquiry will be intimated through above Websites only. Bidders are therefore, requested to visit our websites regularly to keep themselves updated. (ii) Manual bids will not be accepted. (iii) For submission of E-bids, bidders are required to be registered themselves with eprocure.gov.in website along with class III or class II digital signature certificates issued by any certifying authority recognized by CCA India (e.g. Sify/TCS/nCode/eMudhraetc). (iv) Cost of Earnest Money Deposit of Rs.10,000/- only of a Nationalized Bank in the form of demand draft/Pay Order drawn in favour of “RBI A/c Commissioner of Customs (NS-III), JNCH, NhavaSheva” before end date of bid submission, failing which offer will be liable for rejection. Bidders, however, have to attach scanned copies of Earnest Money documents along with
their e-tender. EMD of successful bidder will be converted into Security Deposit. However, the EMD of unsuccessful bidders will be returned as early as possible.

The interested vendors / vehicle providers who comply with the terms and condition of this tender notice may submit their bids under two bid systems for the subject service on CPP portal (www.eprocure.gov.in), which will be e-processed by the department. The schedule of the subject e-tender is mentioned above.

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