



सीमाशुल्क आयुक्त कार्यालय (एन एस -I)
OFFICE OF THE COMMISSIONER OF CUSTOMS (NS- I)
मूल्यनिरूपण मुख्य (आयात)
APPRAISING MAIN (IMPORT)
जवाहरलाल नेहरू सीमाशुल्क भवन
JAWAHARLAL NEHRU CUSTOM HOUSE
शेवा/SHEVA तालुका/ TAL- उरण/URAN, :
जिला/DISTRICT- रायगड/RAIGAD, महाराष्ट्र/MAHARASHTRA-400707
(ई-मेल email : appraisingmain.jnch@gov.in दूरभाषTelephone No: 022-27244979)

F.No. S/22-Gen-20/2020-21 AM(I)/JNCH(Pt.I)

Date:-17.03.2022

Public Notice No. 18/2022

DIN:- 20220378NW00008181E3

**Subject: Revamped “Tax Payer Service Centre” at JNCH, Mumbai
Customs Zone – II – Reg.**

1. Attention of the importers, exporters and all other stakeholders is invited to the JNCH Facility Notice No. 88/2015 dated 16.11.2015 and Public Notice No. 18/2020 dated 30.01.2020 by which Taxpayer’s Service Centre was set up at first floor of JNCH(subsequently shifted to Ground Floor of JNCH) and is functional since then.
2. Taxpayer Service centre revamped as Taxpayer Facilitation centre(TFC) also known as Customs Facilitation Centre (CFC) is inaugurated on 30.12.2021 to commemorate 75 years of Independence (AzadikaAmritMahotsav), aiming at better Service Delivery, Improved Grievance Redressal. Custom Facilitaitaion Centre (CFC) will act as local help desk to assist the taxpayers with information and provide handholding to the taxpayers. CFC will further strengthen and compliments remote delivery of support services to taxpayers through ICEGATE Helpdesk.
3. CFC will act as a single window system for accepting/handling all taxpayers’ queries, grievances etc. The trading public and all stakeholders may approachJNCH, CFC for their tax related queries physically as well as through email – cfc-jnch@gov.in. CFC Section may also be contacted telephonically at 022-27244927.
4. The following officers will render assistance in the Custom Facilitation Centre, JNCH.

Sr. No.		Name of the officer	Designation
1.	Senior Tax Facilitator	Ms. NeelamSirohi	Appraiser
2.	Tax Facilitator	Shri MayurDadsahebRanaware	Examiner

(U. Niranjn)

Pr. Commissioner of Customs (NS-I)
JNCH

Copy to:

1. The Chief Commissioner of Customs, Mumbai Customs Zone-II, Nhava-Sheva.
2. The Pr. Commissioner of Customs, Ns-I and Commissioner of Customs NS-G, NS-II, NS-III, NS-IV, NS-V, JNCH.
3. All Additional /Joint/ Dy./Asstt. Commissioner of Customs, Nhava-Sheva.
4. Sections/Group/Docks/RMSFC, Nhava-Sheva.
5. Customs Broker Association -BCBA/WISA.
6. All Partner Government Agencies (PGAs).
7. Members of Trade(MANSA/CFSAI/CSLA etc) as per mailing list
8. AC/DC, EDI, JNCH (for uploading on JNCH web portal).