आयुक्त का कार्यालय (एन एस – II)
OFFICE OF THE COMMISSIONER OF CUSTOMS NS-II
आर टी आई कक्ष , बी-401, जवाहरलाल नेहरू सीमाशुल्क भवन
RTI CELL (EXPORT), B-401, JAWAHAR LAL NEHRU CUSTOM HOUSE,
न्हावा शेवा, जिला रायगड – महाराष्ट्र 400707
NHAVA -SHEVA, DIST- RAIGAD, MH - 400 707

File No.:GEN/RTI/APP/586/2026-RTI Date-11-03-2026

To,
Shri Sundarankrishna
A-45/4 Krishna Puri, Boaring Road,
Patna City, Pin- 800008

Gentleman,

Subject: RTI applications bearing Reg no.- CCUM2/R/T/26/00119 dated 11.02.2026 & CCUM2/R/T/26/00134 dated 17.02.2026, filed by Shri Sundarankrishna seeking information under RTI Act, 2005 - reg.

Please refer to your RTI applications CCUM2/R/T/26/00119 dated 11.02.2026 & CCUM2/R/T/26/00134 dated 17.02.2026, seeking information under RTI Act, 2005.

1. Based on information provided by the concerned section, JNCH, Nhava Sheva wherein, reply to the information sought by you is as under:-

Point No. 1

Year-wise number of cases in which rewards were sanctioned:

Financial Year	No. of Cases where Reward Sanctioned
2022-23	NIL
2023-24	10
2024-25	NIL
2025-26 (upto Dec 2025)	NIL

Point No. 2

Year-wise number of cases where sanctioned reward amount was paid:

Financial Year	No. of Cases where Reward Paid
2022-23	NIL
2023-24	05
2024-25	NIL
2025-26 (upto Dec 2025)	NIL

Point No. 3

Year-wise number of cases where sanctioned reward amount was not paid:

Financial Year	No. of Cases where Reward Not Paid
2022-23	NIL
2023-24	03
2024-25	NIL
2025-26 (upto Dec 2025)	NIL

Point No. 4

Reward is the final culmination of the investigation and is available for disbursal only after full recovery of revenue evaded or illegally claimed and availed, so there is no delay in reward disbursal per say. As and when the full recovery takes place, based on the availability of funds, the rewards are disbursed.

Point No. 5

The revised guidelines as mentioned in CBIC Circular 20/2015 dated 31.07.2015 for the grant of reward to informers and Government Servants are being adhered to while grant of reward to serving employees as well as retired/superannuated employees. (The same can be downloaded from https://gujaratcustoms.gov.in/wp-content/uploads/2024/03/CBEC-Reward-Guidelines-2015-1.pdf)

Point No. 6

i. It is submitted that in case of any reward sanctioned more than a year ago, then their disbursal is subject to Rule 30 of the General Financial Rules (GFR) 2017, which states that:

"Lapse of Sanctions: A sanction for any fresh charge shall, unless specifically renewed, lapse if no payment, in whole or in part, has been made within twelve months from the date of issue of such sanction."

ii. & iii. Subject to revalidation of reward orders as per guidelines mentioned in CBIC Circular 20/2015 dated 31.07.2015.

Point No. 7

It is submitted that no separate monitoring or grievance-redressal mechanism is maintained. Service-related matters, including reward-related issues, are addressed through established departmental forums such as JCM meetings.

2. Accordingly, the RTI applications, filed by you are disposed off.

3. An appeal against this reply under Section 19 of the Right to Information Act, 2005, can be filed with the Appellate Authority, Shri Raghu Kiran B, Commissioner of Customs(In Situ), A-704, 7th floor,, JNCH, Nhava- Sheva, Tal- Uran, Dist- Raigad, Maharashtra- 400 707, within 30 days of receipt of this reply.

Yours sincerely,

(G.N.Srinivas)

Asstt. Commissioner of Customs & CPIO
NS- (G),NS-II,NS-IV, JNCH